



Holiday River Expeditions Cancellation Policy

Standard Cancellation Policy vs. NEW COVID 19 Policy effective March 18, 2020

For all Utah Multi-day River & Bike Trips

(Not including Grand Canyon or Idaho trips)

Standard Cancellation Policy

A deposit is required within 5 days of making a reservation and the balance is due 60 days prior to your trip.

Once you have placed a deposit the following cancellation policy and per person service charge applies.

If cancellations are made prior to 90 days before the trip, monies will be refunded less a \$50.00 service charge per person. If cancellations are made within 90 days and outside of 60 days of the trip date, monies will be refunded less a \$100.00 service charge per person. **Cancellations made within 60 days of the trip date are non refundable.**

Please understand that we do not make exceptions to this policy. We strongly encourage purchasing the [Trip Cancellation Insurance](#) we recommend or some other policy. Please make sure you understand all exclusions of any policy you purchase.

Cancellation of a trip is very unlikely, but we do reserve the right to cancel any trip 30 days prior, due to river or weather conditions or the lack of sufficient reservations. A full refund will be made if such is the case.

COVID-19 Amended Cancellation Policy

A deposit is required within 5 days of making a reservation and the balance is due 30 days prior to your trip.

Once you have placed a deposit the following cancellation policy and per person service charge applies.

If cancellations are made prior to 60 days before the trip, monies will be refunded less a \$25.00 service charge per person. If cancellations are made within 59 days and outside of 30 days of the trip date, monies will be refunded less a \$50.00 service charge per person. If cancellations are made within 29 days of the trip the monies paid will be credited towards a future trip in 2021 or 2022.

In the case of a cancellation due to a travel ban or flight cancellation your non-refundable payment will be credited + a 10% additional credit towards a future trip in 2021 or 2022. Please note that you will be responsible for cancellation or change fees related to pre or post trips flights, rental cars, hotels, etc...

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